



CASE STUDY

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ABOUT CLIENT



Minerva enables service providers to offer an engaging television experience to their subscribers, across any network, on any device and at any time. Every day more than three hundred operators around the world deliver advanced television services powered by its software platform.

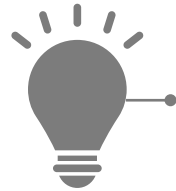


ABOUT US

Cider is a software development company, based in the heart of Silicon Valley. Our team specializes in Website Development and Web Design (Magento and WordPress websites as well as Drupal and Joomla), Mobile App Development (iOS, Android and Cross-platform Development), Salesforce.com (Salesforce) implementations, AWS (Amazon Web Services).

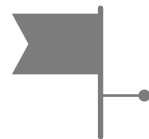
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PROJECT & CHALLENGE



PROJECT

Custom add-ons for Jira and Confluence.



CHALLENGE

Implement custom add-ons for **Jira and Confluence** to automate creation of Release Notes documents. The goal is to simplify the product release process and reduce time and resources applied to writing Release notes.

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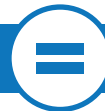
SOLUTION & RESULT

SOLUTION



- » The add-on for Jira tracks ticket statuses and, at the release stage, requires from a developer's team to fill up several obligatory fields.
- » The add-on for Confluence renders a page with Release notes and pulls the latest specified data from selected Jira tickets to Confluence seamlessly.

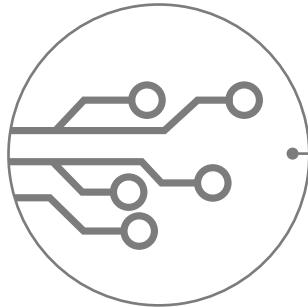
RESULT



- » The add-on for Jira was developed to customize a standard procedure to fit the client's workflow and automate the Release notes creation. With every delivery, a Jira issue transition and edit screens are complemented with additional fields to gather information for Release notes. To prevent possible mistakes and fields skipping, the app uses a dynamic scenario when the next field is available only after a user completes the previous one.
- » The add-on for Confluence uses JQL filters to collect the required tickets and fields from Jira and generate a page with Release notes information. Our team implemented several configurable macros for the Confluence page to present data in several different models according to client's demands. Every update in Release Notes info in Jira seamlessly pulls to the relevant Confluence page. The implemented Confluence add-on supports export of Release notes pages to .csv, .pdf and .doc formats.

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TECHNOLOGIES & DURATION

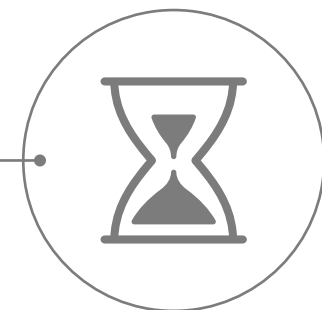


- » Atlassian SDK
- » Jira API
- » Confluence API
- » Java
- » JavaScript
- » jQuery
- » Velocity Macros

172 hours. Initially one version of the product was launched, after this our team together with client upgraded it.

In addition to release notes, which is a completed project, we are currently supporting Minerva Jira service desk environment.

Our team reviews and resolves emerging Jira system issues.





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